



STF Travel Sure

Travel insurance for schools and youth groups

In partnership with



We are right there with you

Travel Sure Pass & Assistance

As a group leader, it is essential that you have up to date, accurate and relevant information for your trip so you and your group are as safe as and secure as possible. This is why your Tour Operator has included STF Travel Sure in your package.

STF Travel Sure provides a complete range of cover and services that you can easily access, wherever you are.

Before you travel

Download your Travel Sure pass to your phone. This will give you instant access to all the services available through your STF Travel Sure insurance including:

- Dedicated school and youth travel assistance phone number
- Travel Eye app, where you can register your profile. Your trip will be already registered and you will be our contact if there is an incident or important event in the country where you are travelling
- Access to the telemedecine app
- Descriptions of all the benefits and services available to you and your group

STF Travel Sure TRAVEL INSURANCE ASSISTANCE TOURISTE

VOYAGEZ EN SÉCURITÉ
TRAVEL SURE FOR SCHOOLS AND YOUTH GROUPS
POUR VOIR LES DÉTAILS DE VOTRE ASSURANCE
TOURNEZ LA CARTE

SAVE THE PASS TO YOUR PHONE

No need to print the pass, just present it on your mobile device.

Save to iPhone

Save to Android device

During your trip

If you need to make a claim or contact the STF Travel Sure provider, use your Travel Sure Pass and follow the 'How to Claim' process.

In need of assistance

If you need assistance, call +44 (0) 2034 753266. You will be put through to your assistance provider. They will ask if you require assistance or not, if your answer is yes, you will be transferred to a dedicated school and youth travel agent. If not, you will receive a message to remind you that you have access to the assistance services.

Health issues

For simple advice please use the Telemed teleconsultation app. For more serious issues, call your assistance provider on +44 (0) 2034 753266 or use the Travel Eye app.

Remember

Should you need any assistance while travelling, contact your assistance team:

+44 (0) 2034 753266

You can find your policy number in 'How to Claim' in your Travel Sure Pass or on your policy document